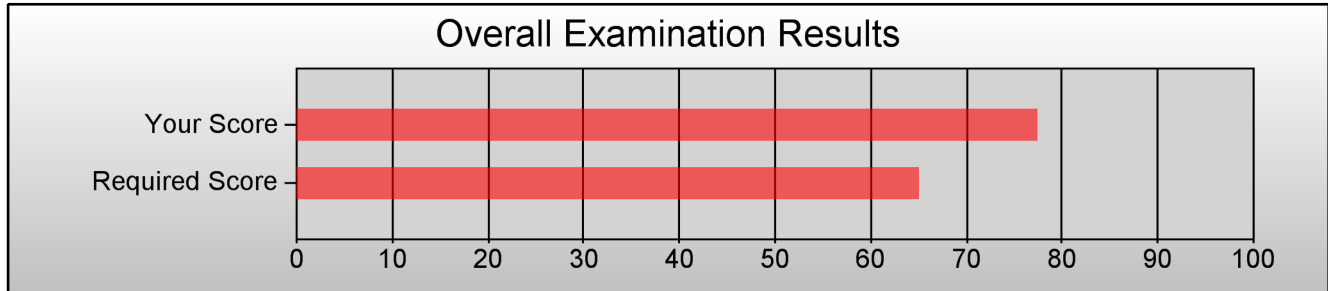


Exam Summary for Candidate

Candidate: **Jace Benson**
 Candidate ID: **933759**
 Exam Date: **19 Jan 2012**
 Exam Time: **01:00 PM**
 Your score: **78%**
 Result: **Pass**

Exam Location: Chicago, IL
 Training Provider: Fruition Partners
 Exam Type: Foundation
 Exam Name: ITIL®

Important: Do not destroy this document. This letter is proof of your certification. It can be used as your pre-requisite evidence to participate in further training.



Passing Score: 26/40 (65%) Your Score: 31/40 (78%) Grade: Pass

Section Analysis	Category	Number Correct
1	Functions	1/2
2	Generic Concepts and Definitions	6/7
3	Key Principles and Models	3/4
4	Processes	14/18
5	Roles	1/1
6	Service Management as a Practice	2/2
7	Technology and Architecture	1/1
8	The ITIL® Service Lifecycle	3/5

Your certificate will be sent to you via regular mail. If you do not receive your certificate, please ensure you e-mail us at results@loyalistexams.com within six months otherwise there will be a fee of \$25 USD for a new certificate.

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